



Duty of Candour

Annual Report

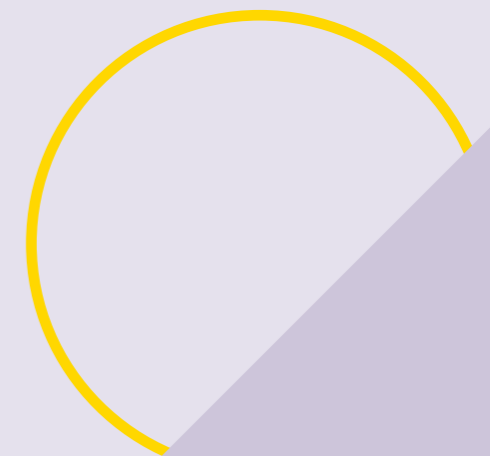
April 2021 - 31 March 2022





1. Duty of Candour

The statutory Duty of Candour provisions of the Health (Tobacco, Nicotine etc. and Care) (Scotland) Act 2016 (The Act) and The Duty of Candour Procedure (Scotland) Regulations 2018 set out the procedure that organisations providing health services, care services and social work services in Scotland are required by law to follow when there has been an unintended or unexpected incident that results in death or harm (or additional treatment is required to prevent injury that would result in death or harm). The Duty of Candour legislation became active from the 1st of April 2018. This report describes how Kibble Education and Care Centre (Kibble) applied the Duty of Candour during the time between 1 April 2021 and 31 March 2022.



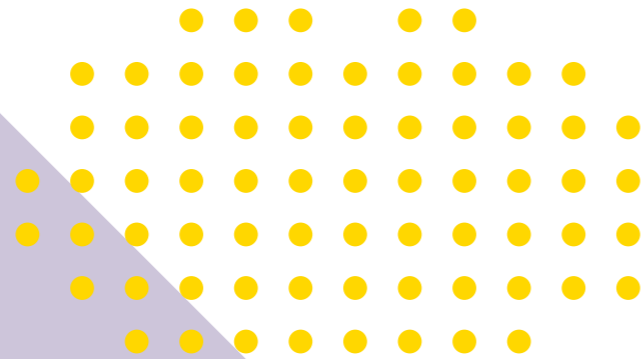
2. About Kibble

Kibble is a well-established Scottish charity that supports at risk children and young people (aged 5-26) across the UK. Many of the children and young people we care for have experienced significant trauma in their lives and Kibble offers dedicated care and support to help them move forward. This includes residential, secure and community support, as well as dedicated schools and wellbeing services. This report covers all the care/education and support activities undertaken by Kibble.

Kibble has implemented the Duty of Candour policies and procedures across all services since coming into effect on the 1 April 2018.

The Executive Team is responsible for ensuring:

- The policy and procedures are in place
- Training is available to all relevant staff
- Support, guidance and advice is provided to staff members carrying out any part of the procedure
- Annual reporting on the Duty



3. How many incidents happened to which the duty of candour applies?

Type of unexpected or unintended incidents (not relating to the natural course of someone's illness or underlying conditions)	Number of times this has happened
A person died	0
A person incurred permanent lessening of bodily, sensory, motor, physiologic or intellectual functions	0
A person's treatment increased	0
The structure of a person's body changed	2
A person's life expectancy shortened	0
A person's sensory, motor or intellectual functions was impaired for 28 days or more	1
A person experienced pain or psychological harm for 28 days or more	0
A person needed health treatment in order to prevent them dying	0
A person needing health treatment in order to prevent other injuries as listed above	0
TOTAL	3

4. To what extent did Kibble follow the Duty of Candour policy and procedure?

As a provider of a health and social care/work service you are required to develop and implement a duty of candour policy that describes how you/your staff will act in the event of an unintended or unexpected incident that results in death or harm (or additional treatment is required to prevent injury that would result in death or harm).

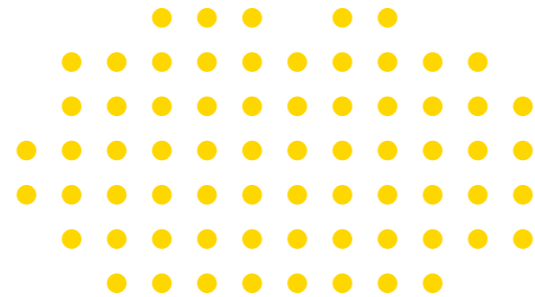
The key stages of the policy must include the procedure you will follow to:

- Notify the person affected (or family/relative where appropriate)
- Provide an apology
- Carry out a review into the circumstances that led to the incident
- Offer a meeting with the person affected and/or their family, where appropriate
- Provide the person affected with an account of the incident
- Provide information about further steps taken
- Provide support to staff notifying the person affected by the incident
- Prepare and publish an annual duty of candour report (see below).



5. What has been the learning & development as a result?

- To increase the use innovative ways of improving supported peoples understanding of communication. For example, use 'social stories' to help supported people with Autism spectrum disorder better understand the nuances of interpersonal communication
- Be more aware of the review process time
- Ensure documentation to be completed in keeping with agreed timescales
- Increase staff awareness of Personal Support Plan for each supported person they work with
- Review and improve the Initial Personal Support Plan process
- Implement internal quality improvement processes for any new admissions to a service
- Night carers to attend Safe Crisis Management refresher training
- Standardised Duty of Candour letters have been produced



6. COVID-19 Pandemic

There have been no Duty of Candour events directly attributable to COVID-19 OR response, as such there is no specific learning with respect to this.

7. Guidance

Please refer to the Duty of Candour [Guidance](#) for more detailed guidance. Scottish Government organisational duty of candour: guidance 2018

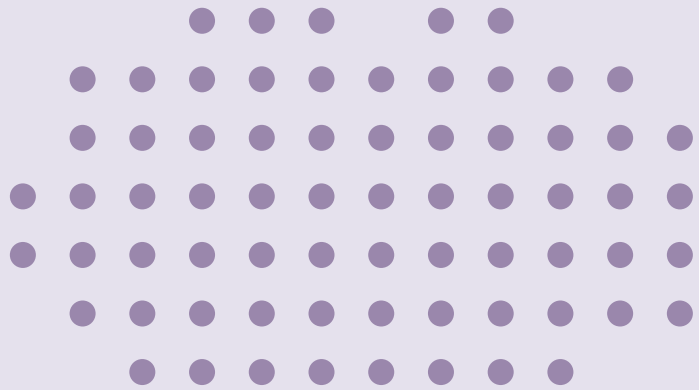
8. Additional Information

If you would like more information about this report, please contact us using the details below:

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