

Arran Villa Care Home Service

6 Mackerston Place
Largs
KA30 8BY

Telephone: 01475 649119

Type of inspection:

Unannounced

Completed on:

7 January 2019

Service provided by:

Kibble Education and Care Centre

Service provider number:

SP2004007042

Service no:

CS2012314383

About the service

Arran Villa care home is provided by Kibble Education and Care Centre. Based in the coastal town of Largs, this large house provides individual bedrooms, two shared living rooms, a shared dining area, and a large garden.

The house is close to parks, the beach, and community facilities. It is also close to public transport links. Kibble Education and Care Centre states that Arran Villa care home provides an early intervention residential service for up to five at risk children, aged between five and 12 years. It is a pre-fostering service that aims to ease transition to foster care and support children in their foster placement. This is achieved through approved foster carers from Kibble's Intensive Fostering Service working closely with staff to provide progressive community-based care, from overnight respite up to and including six overnight shared care prior to moving to an appropriately 'matched' foster placement.

This service has been registered since 17 July 2015.

What people told us

We were able to spend time with four young people. We went on a planned outing and also had dinner and lunch with the young people. The young people were very settled in their home and had built up very good relationships with the staff group. All comments from the young people indicated that they were very satisfied with the service that they received. We observed very caring, nurturing relationship where young people's needs were well looked after as the staff group presented as being committed to the young people.

Self assessment

We did not request a self assessment on this occasion. However, we were able to examine a range of documentation that showed that the service was committed to continual improvement.

From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	not assessed
Quality of staffing	not assessed
Quality of management and leadership	5 - Very Good

What the service does well

Arran Villa care home provides support to very young people. We found a committed and enthusiastic staff group who had developed exceptional relationships with the young people in their care. We have graded both the quality of care and support and the quality of management and leadership as very good indicating the high quality of care that the young people received.

All young people are actively involved in the creation and reviewing of their personal plans. They were also actively involved in looking at their risk assessments and behavioural management strategies. The service has developed paperwork to reflect the age and stage of young people. This is pictorial and helps young people to be active participants in the creation of this paperwork. We had a discussion with the service about further

developing numerous elements of their documentation to ensure that it reflects all aspects of young people's lives.

All young people had an identified keyworker and we observed the affection that young people had for their individual keyworker. All young people told us about the positive support that they received from their keyworker and we saw evidence where keyworkers went the extra mile to ensure that young people had continuity as they went to school meetings and concerts on their own time. Staff were very good at ensuring young people had full access to local community groups and had interests in the community.

Several young people have transitioned on to other more appropriate placements. We found that these were extremely well planned and resourced to ensure that these changes took full account of young people's needs and were of a very high standard. In one case this was a six-week transition and staff kept in touch with young people throughout this process. The service was to be commended for high staffing levels as this resource meant that young people had far greater opportunities to have positive outcomes. Staff are well supported with the specialist training in trauma-informed care and several staff were undertaking Master's courses on early childhood practice. This additional training ensured staff had the specialist skills to meet the needs of the young people in their care.

There had been several changes in the management team, both internally and externally. Staff have been well supported throughout this change with a very visible and supportive management team. We found that there was a clear strategic plan and direction for the service. The management team were committed to ensuring quality outcomes. There had been a review of some of the aims of the service, this was in response to the changing needs of the young people.

There had been a greater focus on the therapeutic support with young people having access to the specialist service on the organisation's campus. Young people and staff had regular weekly input from specialist practitioners to give advice and support to ensure that there was focused support for the young people and staff. There is also an expansion of therapeutic support for young people with animal therapy, art therapy, and also other therapeutic inputs planned which would address young people's needs.

What the service could do better

As already stated, there was a need for the service to develop their personal plans to ensure that they fully integrate all aspects of the care that they provide. It would also be beneficial for these targets to be SMARTer (specific, measurable, achievable, realistic, and time-bound).

There is a need for the service to review and develop the service's aims and objectives, as they are expanding the provision and also the scope of therapeutic responses that are planned.

The service should continue to explore the opportunities to gather young people's opinions with the use of technology.

Further improvements could be made of quality assurance systems to included tracking of young people's experiences and outcomes. These developments would ensure that they had equity of access to positive experiences and also evidence of the multiple of achievements that are attained.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Inspection and grading history

Date	Type	Gradings
13 Oct 2017	Unannounced	Care and support Environment 5 - Very good Not assessed

Date	Type	Gradings	
		Staffing Management and leadership	Not assessed 5 - Very good
27 Mar 2017	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good 5 - Very good Not assessed Not assessed
30 Mar 2016	Unannounced	Care and support Environment Staffing Management and leadership	4 - Good 5 - Very good 5 - Very good 5 - Very good

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