

Arran Villa Care Home Service

6 Mackerston Place
Largs
KA30 8BY

Telephone: 01475 649119

Type of inspection: Unannounced
Inspection completed on: 27 March 2017

Service provided by:
Kibble Education and Care Centre

Service provider number:
SP2004007042

Care service number:
CS2012314383

About the service

Arran Villa care home is provided by Kibble Education and Care Centre. Based in the coastal town of Largs, this large house provides individual bedrooms, two shared living rooms, a shared dining area and a large garden.

The house is close to parks, the beach and community facilities. It is close to public transport links.

Kibble Education and Care Centre states that Arran Villa care home provides an early intervention residential service for up to five at risk children aged between five and 12 years. It is a pre-fostering service that aims to ease transition to foster care and support children in their foster placement. This is achieved through approved foster carers from Kibble's Intensive Fostering Service working closely with staff to provide progressive community-based care from overnight respite up to and including six overnights shared care prior to moving to an appropriately 'matched' foster placement.

This service has been registered since 17 July 2015.

What people told us

We obtained the views of all five young people who were using the service. All of the young people indicated a very high level of satisfaction with the overall care and support.

All the young people indicated that they liked the "homely" environment. One stated that it is "just a normal big house with lovely bedrooms".

All the young people stated that they felt safe and stated that they had staff they could trust and have open discussions with.

The young people all took part in activities in the community, using local facilities like the gym, swimming pool, badminton, and local skate park.

One young person told us that the service was "very good" and that the rules were, on the whole, fair and there to protect young people. He did not feel anything needed to change as things were "well managed".

Another said that he was very happy in the service and that the place was a lot better than his other placements. He rated the service as six out of six and stated that the service was excellent.

We observed the young people having tea with staff which was very relaxed and both young people and staff enjoyed each other's company. Staff were observed to be very nurturing and caring towards the young people.

Self assessment

The Care Inspectorate received a fully completed self assessment from the provider.

The provider identified what it thought the service did well and gave examples in care and support for improvements. The provider told us how the people who used the care service had taken part in the self assessment process and how their feedback directed the development of their plans for improving the service.

From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	5 - Very Good
Quality of staffing	not assessed
Quality of management and leadership	not assessed

What the service does well

The health and wellbeing support for young people continued to impress and demonstrated the service's innovation. Highlights included a great outdoor space where young people had access to play equipment, a large hobbit house and they were encouraged to garden with some raised beds. The service had access to local healthcare facilities but also had used the organisation's Specialist Intervention Service (SIS) which had a range of specialist resources which resulted in young people having the ability to have a variety of therapies. These complemented the traditional resources and resulted in young people having quality health outcomes.

We found staff to be trained and supported to a high standard. We observed them using a number of strategies for managing young people's behaviour. These were found to be done in a nurturing manner. However, still constructively challenged all forms of intolerance and assisting young people to begin to reflect on their behaviour and regulate their emotions.

Most of the environment was of a high quality and gave a strong message to young people that they were valued. The service had major investments to upgrade both personal and private space. All young people's personal space had been decorated and furnished in accordance to their wishes. There were well established routines which benefited young people having appropriate sleep and opportunities to take part in active and educational activities that were supported by staff. We were fortunate to take part in a regular evening activity which allowed young people to have access to fresh air and the ability to enjoy free play. Young people were found to be engaging positively in these activities.

Young people felt listened to and valued and were fully involved in planning and reviewing their care. All young people had achieved clear and targeted outcomes which resulted in most making positive progress. All young people had positive educational placements and were progressing both at mainstream and special educational resources. Young people's achievements were many and were rightly celebrated. Milestones and birthdays were appropriately marked and one young person recently had a birthday treat with their classmates at a go-carting experience. The service should be congratulated for ensuring that young people took part in local initiatives that ensure that they have experiences in their local community.

Although this was a new service, there was evidence that this hybrid model of residential care, supported with foster placement was very successful at achieving positive outcomes. Within the last year they have been able to

achieve four young people being moved on to foster carers, with positive educational placements. This has been down to a having a committed and dedicated staff group. The service is to be commended for these consequences.

In the 2016/17 inspecting year the Care Inspectorate is scoping child sexual exploitation (CSE) practice in children and young people's services. This is part of our contribution to 'Scotland's National Action Plan to tackle Child Sexual Exploitation' and focusses on frameworks of CSE practice, staff understanding and care planning outcomes. In this service all aspects of CSE practice provided a high level of protection for young people. A robust risk management approach, overall, ensured young people were safe from harm and abuse.

What the service could do better

We had discussions with the management team about the merits of developing the care planning system to be more meaningful for the age group that they support. The staff team were keen to ensure that it was child-centred. We look forward to examining this at future inspections.

Although the premises, in the main, was of a high quality, we outlined a number of areas that required attention to ensure that both the internal and external environments mirror the current high standard of the public spaces.

We would recommend that the service review its current staffing levels, as we felt that at times it would be beneficial to have increased staffing to ensure that young people had continued quality outcomes and experiences.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Inspection and grading history

Date	Type	Gradings
30 Mar 2016	Unannounced	Care and support 4 - Good

Date	Type	Gradings	
		Environment	5 - Very good
		Staffing	5 - Very good
		Management and leadership	5 - Very good

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