

Kibble's Adult Placement Services

Adult Placement Service

Kibble Education and Care Centre
Goudie Street
Paisley
PA3 2LG

Telephone: 0141 889 0044

Type of inspection: Unannounced
Inspection completed on: 30 March 2017

Service provided by:
Kibble Education and Care Centre

Service provider number:
SP2004007042

Care service number:
CS2013317686

About the service

Kibble's Adult Placement Services (APS) gives young people the opportunity to live in a supportive and structured family environment, enabling them to receive emotional and behavioural support whilst developing the social skills to support their future and community living. It provides a comprehensive support service that includes 24-hour on call support.

Their aim is to develop trusting relationships and positive social skills that enable young people to address their challenging behaviour in a structured and safe community. The service also provides access to further education or work placement in the community, including, where appropriate, placements in KibbleWorks.

This service registered with the Care Inspectorate on 11 October 2013.

What people told us

We were able to contact two young people with regards to their placement. Both indicated very high standards of care that they received. One young person stated that they had a "great relationship" with their carer and that they were "lucky to be part of this placement". The young people felt that the successful part of the placement was to have stable foster carers and a consistent staff team. One young person had been supported by their key worker for over nine years.

We were able to contact three foster carers who indicated that the service young people received was essential to gaining positive outcomes. They indicated that they felt young people were listened to by the service. There were regular key worker sessions every week and their plans were regularly reviewed. All the foster carers received regular support and supervision and "very good" access to training. All indicated that the young people were part of their family and their extended family.

Regrettably we were only able to contact one placing social worker. However, they indicated that this was an excellent service. They stated that they "were sure that the family relationship would continue for years to come".

Self assessment

The service had completed a self assessment form as requested by the Care Inspectorate. This document had been completed to a very high standard and included staff, carers and young people's involvement. This self assessment contained information on what the service thought that they did well and how they thought some things should be improved.

From this inspection we graded this service as:

Quality of care and support	6 - Excellent
Quality of staffing	5 - Very Good
Quality of management and leadership	not assessed

What the service does well

We found that both staff and carers evidenced that they had access and were supported to receive a well structured programme of training. The service also provided additional training to meet the changing needs of staff group. This, combined with the skill set and experience gained, gave young people the security and stability needed to develop into adulthood. The relationships were transformational and had allowed young people to move on and, also, all had successfully gained either full-time employment or on an accredited training course. These secure home bases had enabled young people to have stable educational placements with many gaining significant academic achievements.

All young people had developed positive work ethics and were able to manage their own funds successfully. There was considerable work within the placements supporting young people to gain self-care and moving on skills. The service was also providing driving lessons for all young people. This was an essential skill which gave young people additional support to enter the work sector.

Carers and staff promoted good health and wellbeing and young people were encouraged to attend health appointments and have an active lifestyle. The service had access to the organisation's Special Intervention Service (SIS). This provided young people with the support to recover from early trauma, loss and bereavement. This also provided individual counselling and other therapies for supported carers and also provided one-to-one packages tailored to meet the young people's needs.

The partnership working with local authorities and also with the organisation's housing support service was seamless and impressive. One young person had recently moved on and was able to transition to a flat of their own and the organisation's new service was able to provide the focused work to enable the young person to sustain their new tenancy.

There were opportunities for supported carers to give their views about the service, such as weekly meetings and individual supervision with their support worker. We found that this support was of a high standard. Carers felt valued and appreciated for the care they provided, many giving examples of the consistency of the support from the carers as the main factor for young people being successful. There was a regular support group where carers had additional training supports. All had received mandatory training which had a focus on the safety and protection of young people. The organisation had a social pedagogy focus and were at the forefront of ensuring all staff had an accredited portfolio which would transfer into the new residential degree stream. All staff within the small team had achieved the minimum of a Scottish Vocational Qualification (SVQ) level four. Carers and staff were found to be knowledgeable and confident and were focused on giving young people the best opportunities and also the best possible outcomes.

In the 2016/17 inspecting year the Care Inspectorate is scoping child sexual exploitation (CSE) practice in children and young people's services. This is part of our contribution to 'Scotland's National Action Plan to Tackle Child Sexual Exploitation' and focusses on frameworks of CSE practice, staff understanding and care planning outcomes. In this service, the CSE practice provided effective reporting systems and learning from events to ensure that young people had effective strategies that kept them safe and protected.

What the service could do better

We had discussions with management team about developing the care planning system to be more meaningful and reflect that the young people are receiving an adult placement service. We look forward to examining this at future inspections.

Although the service had a well established training database, it was evident that this was not truly reflective of the training that carers and staff had achieved. The service should ensure that this information was accurate and up to date, as this is an essential tool in planning future training events.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Inspection and grading history

Date	Type	Gradings
2 Dec 2015	Unannounced	Care and support 5 - Very good Environment Not assessed Staffing 5 - Very good Management and leadership 5 - Very good
16 Jun 2014	Unannounced	Care and support 6 - Excellent Environment Not assessed Staffing 5 - Very good Management and leadership 6 - Excellent

Date	Type	Gradings

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